#### SHIRE HORSE SOCIETY NATIONAL SHIRE HORSE SHOW 8th – 10th March 2024 STAFFORDSHIRE COUNTY SHOWGROUND, WESTON ROAD, STAFFORD, ST18 0BD TERMS AND CONDITIONS

All caravans and spectators enter at their own risk and are advised to wear suitable footwear. Closing date for bookings is 12th February 2024. We reserve the right to close the booking process when the site is full prior to this date.

# Caravan & Admission Ticket Orders

Once purchased, tickets cannot be transferred, exchanged, refunded or returned. In the event of nondelivery, duplicate tickets will not be issued (copies of electronic ticket can be requested). The ticket purchaser is responsible for ordering to ensure timely receipt of their ticket. Customers are advised to check their purchase upon receipt. It is the responsibility of the customer to inform the Shire Horse Society of any change of address, contact phone number or email address, both before and after receipt of the goods. Please note that our preferred method of contact for customers ordering online is by email, so care should be taken to provide a current, valid email address. Tickets are valid for one day/visit only (unless otherwise stated) but might offer a choice of days to visit.

## **Cancelled Bookings**

Lost, Forgotten or Unused Badges/Tickets. No duplicate can be issued or any refund made in respect of any lost, forgotten or unused car passes admission tickets, members'/guest badges or caravan passes.

## **Cancellation or Abandonment of the Event**

The Shire Horse Society as the Event Organiser shall not be liable in respect of any loss or damage whatsoever arising from the abandonment, cancellation or postponement of the Event or any such eventuality.

## **Disclaimer of Liability**

All badges, car and caravan park labels and hospitality packages are sold subject to the Organisers reserving the right to refuse admission to the event to any person, or to withdraw permission at any time to remain at the event and shall not be required to give any reason for such action. Save for the death or personal injury caused by the negligence of the organisers or anyone for whom they are responsible, neither the Organisers of the event, nor any agent, employee or representative of these bodies accepts any liability for any accident, loss, damage, injury or illness to horses, owners, riders, grooms, spectators, dogs, caravans/campervans, land or any other person or property whatsoever, whether caused by their negligence, breach of contract or in any other way whatsoever.

#### **Data Protection**

We aim to set the best practice in implementing the Data Protection Act (2018). As part of our service to you, we would like to advise you that the details of your transaction will be retained on our database. This is to facilitate future bookings.

Your contact information may be used to provide further information about this event and associated/affiliated events. However, you will have the opportunity to unsubscribe to any such communications. If you do not wish to receive further information, please do email the event on info@shire-horse.org.uk.